



GLOBAL LEGAL TECHNOLOGY SERVICES

BRINGING STRUCTURE TO STRUCTURED DATA REVIEW

The legal industry has mastered the art of managing unstructured data. Working on behalf of their clients, outside counsel, along with expert consultants, routinely manage document discovery, including the review of massive volumes of emails, business documents, spreadsheets, PDFs, and other information sources in search of responsive or privileged materials. Using sophisticated platforms and advanced analytics, searching and prioritizing these huge collections has matured over recent years.

Structured data, however, presents unique challenges. Troves of data live in massive SQL or Oracle databases, hidden behind the application layers of purpose-built tools such as PeopleSoft, SAP, and Salesforce, which clients use for human resources administration, talent acquisition and recruiting, customer relationship management, and several other purposes.

Until now, there has been no streamlined way to access and review structured data. Even if firms were successful in extracting the underlying information and dumping it into spreadsheets, they lacked the ability to effectively and quickly search, summarize, and tag records in a user-friendly format.

NAVIGANT'S SOLUTION FOR STRUCTURED DATA REVIEW

To address this challenge, Navigant's Structured Data Review service transforms and delivers data in a format that is familiar and efficient to review.

We start by peeling back the application layers wherever data resides and extracting, transforming, and loading the data into the Relativity platform. We then identify relevant metadata, create indexes, and run keyword screens in Relativity, leveraging advanced analytics to improve efficiencies of review. The functionality in Relativity allows reviewers to search, summarize, tally, and tag structured data records with the same ease and familiarity as unstructured data. And just like with unstructured data, reporting is standard.

Finally, when review is complete, we can produce redacted structured data in native format. There is no need to convert the data into Microsoft Excel, Microsoft Access, or flat file formats unless such formats are desired.



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About Navigant

Navigant Consulting, Inc. (NYSE: NCI) is a specialized, global professional services firm that helps clients take control of their future. Navigant's professionals apply deep industry knowledge, substantive technical expertise, and an enterprising approach to help clients build, manage, and/or protect their business interests. With a focus on markets and clients facing transformational change and significant regulatory or legal pressures, the firm primarily serves clients in the healthcare, energy, and financial services industries. Across a range of advisory, consulting, outsourcing, and technology/analytics services, Navigant's practitioners bring sharp insight that pinpoints opportunities and delivers powerful results. More information about Navigant can be found at navigant.com.

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ADDITIONAL COMPLEXITIES OF CLOUD DATABASES

The explosion of software-as-a-service (SaaS) platforms such as Concur, Dropbox, Workday, and Zendesk presents additional complexities:

- Unlike internal databases managed by IT professionals, the business owners of these databases are often frontline users with limited insight into the underlying data structure.
- Data and workflow reside outside of the clients' networks, adding challenges to understanding and accessing information.
- Because these services are designed for high mobility, it is not unusual for companies to switch platforms several times over the period of a review.
- As web-based platforms, accessing underlying data can sometimes be slow and cumbersome.

Navigant's consultants are experienced with all major SaaS platforms. We know the questions to ask and have experience working with API back doors that give us direct access to underlying data, potentially saving thousands of hours in acquiring information.

CONFIDENCE THAT CLIENTS DEMAND

For attorneys and their clients, the hazards of structured data review are all too familiar, including prohibitive expense and the potential for overlooking critical information.

Navigant's consultants bring insight to structured data discovery matters that in-house IT staffs often lack. We understand the Relativity platform and how attorneys leverage its functionality. We bring deep experience with cloud platforms, and move with urgency to provide reviewers the maximum time possible to comb through records.

With Navigant's support, counsel can now review structured and unstructured data, all within a single Relativity review platform.

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